

Dear

Thank you for choosing to use Child Care Resource and Referral (CCR&R). I have entered your information into our data base and have come up with a list of providers that closely matches your specific needs. I encourage you to contact the providers to screen and select one that best fits your needs. The enclosed educational materials should help you in making that decision.

Please be advised CCR&R is providing referrals only, not recommendations. The information we give you comes from the providers themselves. We have not screened or visited the providers.

If you need additional referrals, please feel free to call back. Our office is open Monday - Friday from 8:00 am - 4:30 pm. You can also leave a voice message and your call will be returned as soon as possible. I can also be reached at

There are several types of Child Care Providers in Oregon. Regulated types include: Child Care Centers, Certified Child Care Homes and Registered Family Homes. These providers have completed specific training sessions, had background checks for the adults, follow certain health and safety rules and have child to adult ratios that must be followed. Unregulated types are Exempt providers, who are exempt from the state regulations, but are limited to caring for three children.

CCR&R does follow a specific policy regarding complaints around licensing violations or child abuse and neglect. To check a provider's complaint history, call 1-800-556-6616 or go to www.childcareinoregon.org.

If you have specific concerns regarding a child care provider, please call the Child Care Division at 1-800-556-6616 to report licensing violations. To report concerns with child abuse or neglect contact Child Welfare at 1-800-547-3897 or your local law enforcement agency.

Please be advised all information you give us will be held confidential, and used only to complete referrals and reports distributed to our state office. Please take a moment to complete a brief survey found in your packet or on-line at: www.oregonccrr.com/survey/ or call our office and we mail you a prepaid postcard.

Sincerely,

enclosure